

# Okayama City Aid Package for Refugees from Ukraine (as of April 16, 2022)

## Aim

As a Municipality, to align with the Government's Policy (Emergency Humanitarian Aid) that accept to support Refugees from Ukraine

## Apply to

Individuals and their Family Evacuated from Ukraine to Okayama City

## Period of Aid

For the time being (Conform to the Government's Guideline)

## Details of Aid (Subject to change according to the Government's announcement)

### 1. Consultation

○ Consultation Counter for Refugees from Ukraine

Place: Consultation Counter for Foreign Residents, 1<sup>st</sup> floor, Okayama City Hall Main Building

Hours: 9AM to 4PM, Mon-Fri  
(Excluding National Holidays and Year-end and New-year Holidays)

#### Contents

• Respond to consultation from Refugees from Ukraine, cooperating with other departments of the City Hall and Related Institutions

- English speakers available
- Mobile Translation Machine available for Russian and Ukrainian
- Phone: 086-803-1128

### 2. Housing Support

① Municipal Housing (Free)

\*Higashigaoka (5-10 Accommodations)

② Provide Information of Rental Accommodations

### 3. Livelihood Support

① Okayama City Emergency Benefit for Refugees from Ukraine

\*100,000 Yen for each Household (1 time only)

② Donation for Refugees from Ukraine (Conducted by Okayama City International Friendship Association)

\*Donation box Locations

- City Hall · Word Office (4/26~)
- Branches · Community Centers (5/9~)

\*Will be used to support refugees from Ukraine such as;

- Living expense support
- Networking events etc.

### 4. Communication Support

① Rental Mobile Translation Machine

\* 1 to each household (Free)

② Japanese Language Class

\*Acceptance to Language School

③ Volunteer Interpreter

\*Russian (Appointment Required)

\*Accompany to Administrative Procedures

### 5. Job Assistance

① Emergency Employment as Municipal Workers (a few)

\*Speaker of either of Japanese, English, Chinese, Korean or Vietnamese

\*Work Permit Required

② Provide Job Information and Job Consultation

\*Match job offers and refugees  
(Associated with: Okayama Labor Bureau, Hello Work Okayama)

### 6. Education Support

○ Acceptance to Municipal School (Elementary and Junior High School)

\*Japanese Class, Education Tool Rent, Learning Support

### 7. Others

○ Social Connection Support

(Provided by Okayama City International Friendship Association)

\*Get-together session of refugees and residents from Ukraine etc.

## Other Inquiries

### 2. Housing Support ① Municipal Housing:

Housing Div., Housing and Building Dept., Urban Development Bureau ☎086-803-1471

### 5. Job Assistance ① Emergency Employment:

Human Resource Div., Human Resource Department., General Affairs Bureau ☎086-803-1090

### 5. Job Assistance ② Job Consultation:

Industrial Promotion and Employment Promotion Section, Commerce and Industry Dept.,  
Industry and Tourism Bureau ☎086-803-1315

### 6. Education Support / School Assistance:

School Enrollment Div., School Education Dept. Board of Education ☎086-803-1587

### 6. Education Support / Japanese Class:

Guidance Div., School Education Dept., Board of Education ☎086-803-1621